

## **UNM OMBUDS/DISPUTE RESOLUTION SERVICES FOR GRADUATE STUDENTS**

### **AGREEMENT TO MEDIATE**

My signature at the bottom of this page verifies that I understand the following statements and that I agree with them.

1. Mediation is a process designed to promote communication and problem solving. The process is private and confidential.
2. Each party acknowledges that participation in the mediation is voluntary.
3. Each party agrees to act in “good faith” to resolve conflict.
4. The mediators do not tell the parties what to do. The parties decide how they will resolve their conflict through the mediation process.
5. The mediators are neutral third parties. Their role is to facilitate the process by clarification of the issues and concerns, by generating different options, and by assisting with finding a viable solution to the conflict.
6. The mediators do not provide legal services or legal advice.
7. The parties agree that the mediators should not be called as witnesses in case of future conflicts or judicial proceedings.
8. Participation to mediation does not rule out the use of other methods of resolving the dispute.
9. The parties understand that the Ombudsperson for graduate students will make a follow-up call to each party for the purpose of checking the status of the agreement or the ongoing process.

I agree that the above statements about participating in the mediation:

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Signature:

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Date:

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Signature:

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Date: